

WILDBLUE STANDARD INSTALLATION

- Travel within 50 miles (one way) of the main office
- Connection to a single computer
- Up to 150 feet of approved RG6 Cable. Installations over 150 feet are not allowed
- Cable routed through one exterior wall and one interior wall or floor; to include the installation of a wall Dual Faceplate
- Antenna properly grounded and bonded using WildBlue provided Grounding Block. Installer provides ground wire (less than #8 Aluminum or #10 Copper)
- The technician will show the subscriber that the Internet and email (if subscriber chooses to use WB ISP email) functions are working
- The technician will provide the Subscriber the United Services/WildBlue Support #
- Installer provided up to 15 minutes of subscriber education on Wildblue operation and features

WILDBLUE NON-STANDARD(CUSTOM) INSTALLATION

Would require additional costs for labor and materials by the certified installer

- Service charges for installer to go out for a pre-site evaluation prior to actual install
- Installing a WildBlue antenna on a structure not accessible with a 25 foot ladder
- Non-penetrating roof or chimney mounts, and installing a pole or correcting a self-install for pole mounts
- Setting up a network, or computer hardware, software, or peripheral devices. .
- Complex or subscriber installations including excess cabling requirements and wall fishes

SPECIFICATIONS FOR SELF-INSTALL OF POLE MOUNT

*****If pole mount does not meet all criteria or is not usable in mounted location, additional installation and labor charges may apply.***

- ****Pole must be level and plumb and installed according to the criteria below:***
 - ❖ ***United Services has approved steel poles for sale***
- Exactly 2" outside diameter metal pole
- 8' heavy duty 14 gauge pole
- 5' of the pole must be above ground and 3' of the pole must be under ground
- The pole must be filled with Quick Crete and there must be 2 bags of Quick Crete in and around the hole
- Must have at least 4" of dirt on top of the concrete to accommodate coax and conduit
- The pole should not be over 125' from the pole to the computer
- Must have a minimum 6 inch deep trench dug between house/office and pole mount